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March 10, 2026

To: Honorable Mayor, Vice-Mayor, and Councilmembers

From: Nathan Monck, Fire Chief

Subject: Fire Chief 2026 Annual Report & Message

As Fire Chief, it is my honor to present the 2025 Annual Report for the Willows Fire Department. This past year was defined by growth, innovation, and a continued commitment to excellence demonstrated by the firefighters and staff who serve the community of Willows.

Throughout 2025, the department met increasing service demands while maintaining the highest standards of professionalism and operational readiness. Personnel responded to a wide range of emergencies, including structure fires, wildland incidents, medical emergencies, vehicle accidents, and hazardous situations. Each response reflected the dedication, training, and teamwork that define the Willows Fire Department.

Significant progress was achieved this year in expanding departmental capabilities. Through the support of the late Congressman Doug LaMalfa and his office, federal funding was secured for a new Type 1 fire engine. This investment will strengthen frontline response capabilities and enhance the safety of firefighters and the community for years to come. In addition, the successful launch of the Advanced Life Support (ALS) Non-Transport Program marked a major milestone in emergency medical services, allowing personnel to deliver faster, higher-level medical care when every second matters.

The department also introduced the Vial of Life program, which provides residents—particularly seniors and medically vulnerable individuals—with a simple but lifesaving tool that ensures critical health information is readily available to first responders during emergencies. Early implementation has already demonstrated meaningful benefits and further strengthens community preparedness.

One of the most significant challenges of the year was the closure of Glenn Medical Center, which fundamentally changed the emergency medical response landscape in the region. In the absence of a local hospital, the Willows Fire Department adapted rapidly by enhancing EMS training, strengthening coordination with regional transport agencies, and implementing updated protocols to address longer patient transport times. Despite these challenges, firefighters and medical personnel demonstrated exceptional professionalism and resilience,

ensuring the community continued to receive timely and high-quality emergency medical services.

Training and professional development remained a cornerstone of departmental operations in 2025. Personnel participated in ongoing training in fire suppression, emergency medical services, technical rescue, and multi-agency coordination to ensure continued readiness for the diverse challenges faced in the field.

The dedication and professionalism demonstrated by the members of the Willows Fire Department remain the foundation of the department's success. Appreciation is extended to City leadership for continued support and to the community for the trust placed in the department each day.

With continued focus on service, safety, and preparedness, the Willows Fire Department remains committed to protecting lives and property and strengthening the community it serves.



2025 Annual Report

FIRE CHIEF NATE MONCK



April 22, 2025 6:27 AM

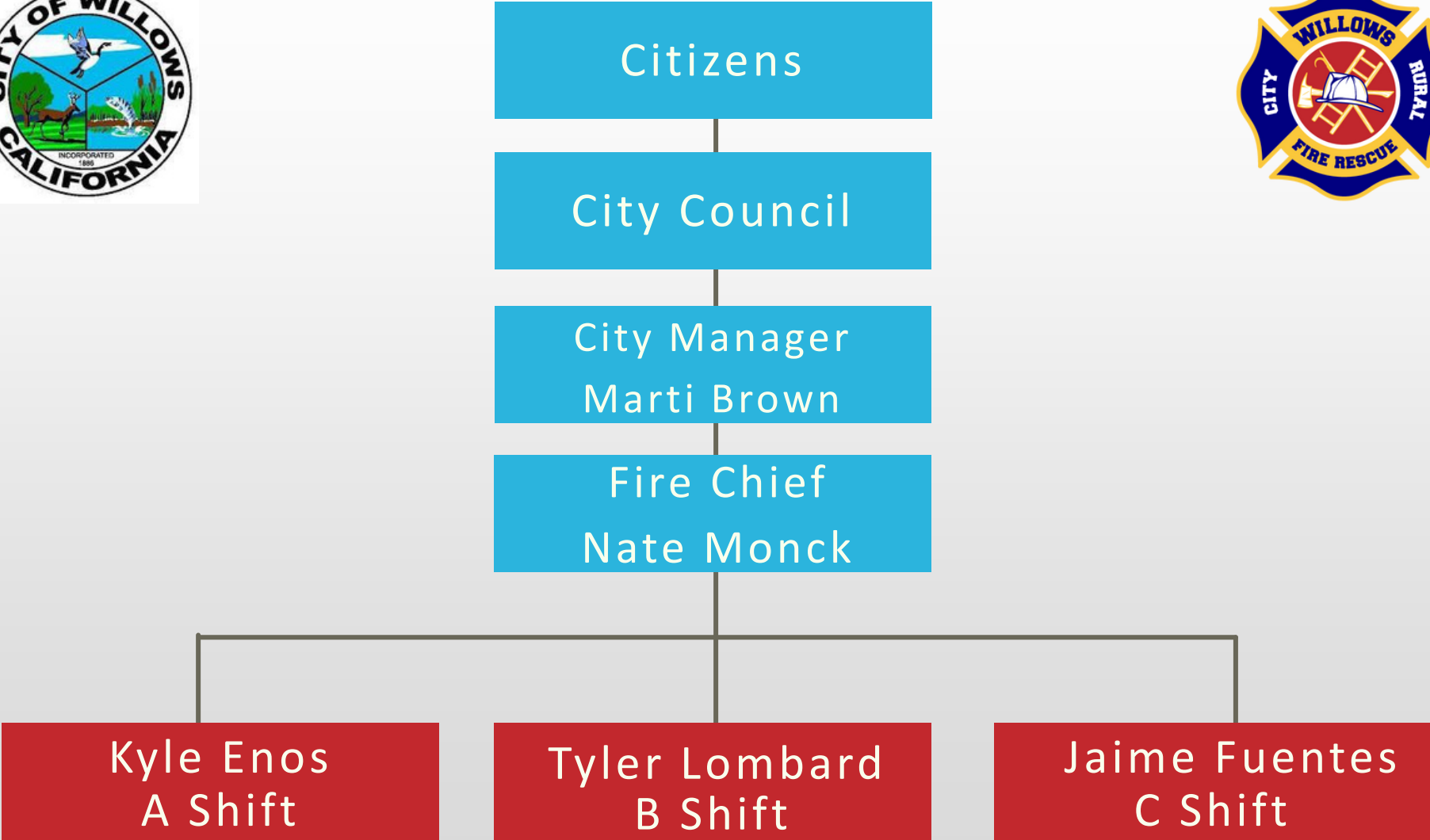
2025 Year in Review

[Video Shown Here]

Organizational Structure

- **Willows Fire Department**
- **Willows Rural Fire Protection District**
- **Willows Volunteer Fire Department**

City of Willows Fire Department



Willows Rural Fire Protection District



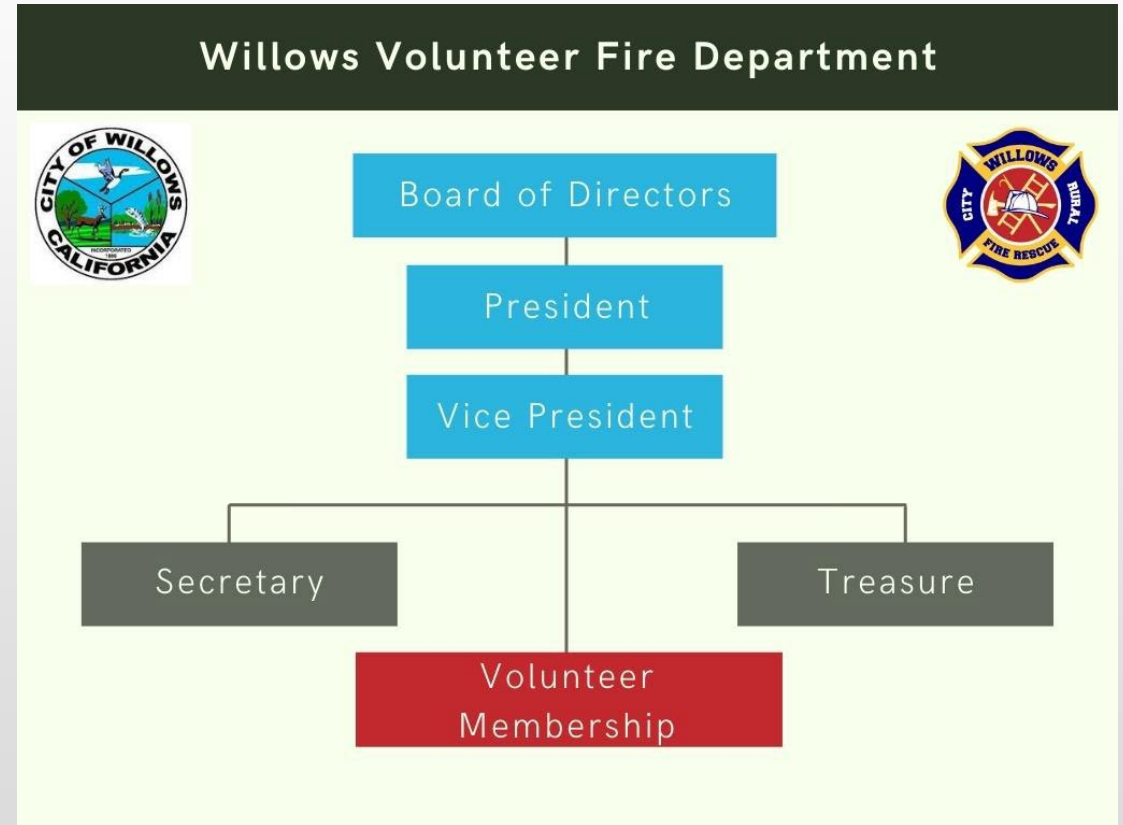
Citizens

Rural Board

Fire Chief
Alex Parisio

The Willows Volunteer Fire Department

- 100% separate entity from both City and Rural Fire Departments
- Non-profit organization
- 35 Volunteer Firefighters
- Provide staffing for emergency response to both City and Rural Fire Departments
- Funded entirely by donations



Achievements



2025 Achievements

- Responded as part of 6 Separate Strike Team assignments.
- Authored 6 Preposition Upstaffing packages which were approved.
- WRFPD approved first Special Assessment increase since 1992.
- Completed 2025 Weed Abatement.
- Successfully Abated 143 North Yolo Street.
- Completed all mandated testing of Equipment (Ladders, Hose, Pumps, SCBAs).
- Launched Advanced Life Support Non-Transport Program.
- Installed new Fire Station Phone System.
- Negotiated Prop 172/PILT MOU with Glenn County BOS and 11 Fire Districts.

2025 Achievements (continued)

- Launched the WFD Vial of Life Program.
- Completed 2025 Fire Prevention week at all primary school sites.
- Hosted 2025 Bean Feed.
- Hosted 2025 Pancake Breakfast.
- Participated in multiple community events including: Christmas Tree Lighting, Homecoming Parade, Lamb Derby, 4th of July Parade, Christmas Parade, Halloween, Willows Wonderland, and National night out.
- Completed station apparatus repair at a cost savings of nearly \$60k to the City relying on the labor and efforts of WVFD and Public Works.
- Awarded “Peoples Choice” award after accidentally starting the “Battle of the Bulbs.”

2025 Willows Fire Department Priorities: Delivering on Promises Made

1. Mitigation of emergencies
 - Responded to 1072 calls for service.
2. Training for mitigation of emergencies
 - Spent over 2000 hours training for emergencies
3. Recruitment and growth of the Willows Volunteer Fire Department
 - Recruited and trained 5 new volunteer firefighters
4. Securement of outside funding sources, such as grants
 - Authored 6 Successful Grant Packages
5. Replacement of unsafe and outdated safety equipment
 - Replaced all Fire Shelters, and multiple other sets of PPE

2025 Emergency Response in Review

City of Willows Fire Department

- Fire- 32
- Rescue and EMS Incidents- 511
- Hazardous Condition (No Fire)- 23
- Service Call- 86
- Good Intent Call- 82
- False Alarm and False Call- 46
- **784 total responses,
73.135% of WFD Responses**

Willows Rural Fire Protection District

- Fire- 35
- Rescue and EMS Incidents-149
- Hazardous Condition (No Fire)- 5
- Service Call- 22
- Good Intent Call- 68
- False Alarm and False Call - 7
- Special Incident-2
- **288 total responses,
26.865% of WFD Responses**

Willows Fire Apparatus



WILLOWS FIRE DEPARTMENT

City Of Willows Fire Apparatus

- Engine 3- Type 1 Fire Engine
 - Placed in Service: 2020
 - Life Expectancy: 30 Years (15F/15R)
 - Reserve Status: 2035
 - **Replace**: 2050
 - Estimated Replacement Cost in 2050= \$1.8M
 - Condition= Like New



City Of Willows Fire Apparatus

- **Engine 2- Reserve Type 1 Engine**
 - Placed in Service 1994
 - Life Expectancy: 30 Years
 - Replacement Date: 2024
 - Condition = Poor
 - Estimated Cost of Replacement = \$1.4 Million
- **Currently In Process of Ordering:**
 - Funded with \$660K from LaMalfa Grant
 - Capital Improvement Funding
 - Lease Agreement for Balance



City of Willows Fire Apparatus

- **Truck 4 - 77' Quint (Ladder Truck/Pumper)**
 - **Placed in Service in 2004**
 - **Life Expectancy: 25 Years**
 - **Placed in Service: 2004**
 - **Replacement Date: 2029**
 - **Condition: Good**
 - **Estimated Cost of Replacement in 2029: \$2.1 Million**



City of Willows Fire Apparatus

- Utility 7- 1500 Ram Pick-Up
 - Placed in Service in 2023
 - Life Expectancy: 20 Years (10F/10R)
 - Placed in Reserve: 2033
 - Replacement Date: **2043**
 - Condition: New
 - Estimated Cost of Replacement: \$150k
- Obtained with 100% Grant Funding



City of Willows Fire Apparatus

- Utility 8- F-250 Pick-Up
 - Placed in Service: 2018
 - Life Expectancy: 20 Years
 - Place in Reserve: 2028
 - Replacement Date: **2038**
 - Condition: Like New/Good
 - Estimated Cost of Replacement: \$100k



City of Willows Apparatus

- Engine 5- Type 3 Fire Engine
 - Placed in Service in 2024
 - Life Expectancy: 15 Years (15F)
 - Placed in Reserve: N/A
 - Replacement Date: **2037**
 - Condition: Good
 - Estimated Cost of Replacement: \$35K For Paint and Equipment
 - Engine 5 was procured from the federal government and is a 2007 fire engine from the Los Angeles National Forest.



Willows Rural Fire District Apparatus

- Engine 14- Type 3 Fire Engine
 - Placed in Service: 2004
 - Life Expectancy: 30 Years (15F/15R)
 - Reserve Status:
Not in Reserve
 - Replacement Date: 2034
 - Condition: Good
 - Estimated Cost of Replacement: \$650K



Willows Rural Fire District Apparatus

- Engine 12- Type 6 Fire Engine
 - Placed in Service: 2024
 - Life Expectancy: 20 Years (10F/10R)
 - Reserve Status: **Not in Reserve**
 - Replacement Date: 2044
 - Condition: New
 - Estimated Cost of Replacement: \$350K
 - Purchased for 236K with 139k of Grant Funding



Willows Rural Fire District Apparatus

- Engine 16- Type 3 Fire Engine
 - Placed in Service: 2000
 - Life Expectancy: 30 Years (15F/15R)
 - Reserve Status: **Not in Reserve**
 - Replacement Date: 2030
 - Condition: Fair
 - Estimated Cost of Replacement: \$650K
 - **Ordered Replacement in 2025 at cost of ~\$750K.**
 - **Estimated date of delivery in Q2 2027**



Willows Rural Fire District Apparatus

- WT- 15 – Tactical Water Tender
 - Placed in Service: 2016 (E-12 is a 2006)
 - Life Expectancy: 30 Years (30F)
 - Reserve Status: **Not in Reserve**
 - Replacement Date: 2046
 - Condition: Like New
 - Estimated Cost of Replacement: \$550k



Willows Rural Fire District Apparatus

- Air Cascade Trailer
 - Placed in Service: 2007 (E-12 is a 2006)
 - Life Expectancy: 40Years (40F)
 - Reserve Status: **Not in Reserve**
 - Replacement Date: 2047
 - Condition: Good
 - Estimated Cost of Replacement: \$150k



Ambulance Response & Mutual Aid



2025 Ambulance Response Times

Glenn County - 911 Response Report - 2025

Month	Orland - 10 Min. P1 (911)				Willows - 10 Min. P1 (911)				All Other County - 30 Min. (911) (excludes Hamilton City)				Hamilton City P1 (911)		All Glenn Priority 2 & 3 (911)		P 4 - 8	St. Elizabeth Ambulance		Mult. Unit/Pt.	Total Calls
	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	Avg. Resp. Time	# of Calls	Avg. Resp. Time	# of Calls	# of Calls	Avg. Resp. Time	# of Calls	#
Jan-25	46	6	87%	07:02	25	3	88%	06:24	30	0	100%	12:11	3	08:51	137	09:56	29	2	17:21	1	274
Feb-25	23	2	91%	06:38	26	1	96%	05:21	28	0	100%	12:00	6	14:11	113	08:37	24	4	23:54	0	224
Mar-25	42	4	90%	07:02	28	2	93%	06:14	32	0	100%	11:55	4	11:39	114	09:45	37	7	21:54	0	264
Apr-25	32	1	97%	05:50	27	2	93%	06:05	33	3	91%	11:43	6	12:26	114	09:17	26	4	19:21	0	242
May-25	38	3	92%	06:14	31	5	84%	06:45	41	1	98%	12:09	4	12:39	111	08:56	24	6	23:22	2	259
Jun-25	24	0	100%	05:22	19	0	100%	04:27	35	0	100%	12:20	6	13:22	106	09:41	17	4	25:30	8	227
Jul-25	28	6	79%	08:04	23	3	87%	06:56	25	0	100%	11:48	5	16:36	117	09:59	21	2	16:30	0	221
Aug-25	33	1	97%	06:10	18	1	94%	06:35	47	0	100%	12:05	1	13:14	119	10:30	28	5	24:24	2	255
Sep-25	33	3	91%	06:11	14	5	64%	10:08	31	0	100%	12:03	2	16:03	94	09:06	16	5	15:12	1	197
Oct-25	21	1	95%	06:22	20	2	90%	06:27	45	0	100%	10:33	8	11:14	132	09:51	0	3	26:40	2	233
Nov-25	19	0	100%	07:16	21	5	76%	08:06	34	1	97%	14:21	6	13:54	155	08:53	0	2	25:30	0	237
Dec-25	35	1	97%	05:29	31	8	74%	09:11	30	0	100%	13:44	9	15:38	127	10:18	0	3	20:12	2	239
Totals	374	28			283	37			411	5					1439		222	47		18	2872

Ambulance Mutual Aid

Orland vs Willows Responses

- **2022: 59%** of trips were Willows to Orland
- **2023: 64%** of trips were Willows to Orland
- **2024: 67%** of trips were Willows to Orland
(12 hour Ambulance Added In December)
- **2025: 46%** of trips were Willows to Orland
- **Important Note:** The 2025 numbers are not adjusted for 24 hour ambulance response only as the 24 hour and 12 hour alternate responses. “Willows” involves the entire area south of CR 33 and “Orland” is the entire area North of CR 33

Ambulance Mutual Aid Analysis

- **12-hour ambulance – immediate impact on transport patterns.**
- **Decrease in Willows to Orland transports.**
- **Supplemental unit reducing reliance on Willows-based resources.**
- **As the region grows, long-term planning and sustainable funding will be required.**
- **Additional service needs and capacity should be funded by the service area generating the increased call volume and additional need.**

Other Revenue



Revenue Overview – Non-General Fund

- Awarded 6 successful grant packages securing more than \$846,650 in funding.
- Managed 2 Multi-Year Grants.
- Fire Recovery USA (FYTD): \$30,862.95
- WRFPD: ~ \$49,000
- Office of Emergency Services (OES) (e.g., Strike Team, Prepositioning): \$293,004

2025 Grants

Grant Name	Award
California Fire Safe Council	\$151,500
Engine 2 CPF	\$660,000
RFC City	\$5,025
RFC Rural	\$8,025
VFA City	\$8,350
VFA Rural	\$13,750
Weed Abatement (multi-year)	\$258,895.87 ~ FYTD
Fire Safe Coordinator Grant (multi-year)	\$50,000

Estimated FY 25/26 Fire Department OES Revenue FYTD

- Anticipated Expense: **\$233,511.27**
- Anticipated Income: **\$526,515.97**
- Chief Salary Savings: **\$17,920**
- Net Revenue to the City:
\$293,004.70



FY 2026-2027 Projects

- **Engine 2 Purchase**
Identify approximately \$800K in funding to complete purchase and supplement former Congressman LaMalfa's grant.
- **Video Laryngoscopes**
Cost: \$7,500
- **EKG Monitor Payment**
Cost: ~\$9,810 (1 of 2 Remaining, Final to be Purchased in FY 27/28)

THANK YOU!!

Questions, Comments & Discussion